



# How To Replace Important Documents

## 1 How do I replace my driver's license?

Visit <http://www.dmv.org/ne-nebraska/replace-license.php> and follow the steps for applying for a duplicate license.

## 2 How do I replace my Social Security card?

There is no current emergency procedure for replacing a Social Security card. You must complete an Application for a Social Security Card (Form SS-5) at <https://www.ssa.gov/forms/ss-5.pdf>

## 3 How do I replace my food stamps or EBT card?

Visit [http://dhhs.ne.gov/children\\_family\\_services/Documents/ReplacementCard.pdf](http://dhhs.ne.gov/children_family_services/Documents/ReplacementCard.pdf) and follow the steps for replacing SNAP benefits or an EBT card.

## 4 How do I replace my debit card?

Call your bank or credit union, they will tell you how to replace your debit card.

## 5 How do I replace lost checks?

Call your bank or credit union, they will tell you how to report lost checks and get replacements.

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1.844.268.5627 | [disaster.legalaidofnebraska.org](http://disaster.legalaidofnebraska.org)



## How to Replace Important Documents continued

### 6 How do I replace my credit card?

Call the bank that issued the card to get a new one. Call your credit card company if your credit card was not issued by your bank.

Major credit card companies include:

**American Express: 1-800-992-3404**

**[www.americanexpress.com](http://www.americanexpress.com)**

**Discover: 1-800-347-2683**

**[www.discover.com](http://www.discover.com)**

**Master Card: 1-800-627-8372**

**[www.mastercard.us/](http://www.mastercard.us/)**

**VISA: 1-800-847-2911**

**[www.usa.visa.com](http://www.usa.visa.com)**

You may want to call the bank or your credit card company even if you do not need a new card. Many banks and credit card companies may be willing to waive some fees and payments due to disasters.

### 7 How do I replace a birth or death certificate?

#### How do I replace a marriage license?

Go to your local courthouse **OR**

Use the form at <http://dhhs.ne.gov/publichealth/pages/vitalrecords.aspx> to order replacement vital records, including:

Birth certificate or verification

Death certificate or verification

Marriage verification

Divorce verification

To request these records from other states, visit the National Center for Health Statistics website at <http://www.cdc.gov/nchs/w2w/index.htm>

### 8 What else can serve as proof of my identity?

Passport

Military ID

Employer ID card

Adoption record

School ID card

Life insurance policy

Marriage or divorce card

Health insurance card

(not a Medicare card)